



Center for Family Health

CenterPiece

MAY 2023

COMMUNITY NEWSLETTER

CFH SERVICES

Eliminating Barriers to Health Care with FREE Convenient Services



Walk-In Clinic

Open Hours

Monday – Friday 9 AM – 9 PM

Saturday – Sunday 9 AM – 6 PM

Our Walk-In Clinic is Here for Your Needs

With summer almost here, we are prepared for the bumps, bruises and strains that come with outdoor activities. Our walk-in clinic is here to treat your immediate needs seven days per week.

- Visit CenterforFamilyHealth.org/walk-in-clinic to see how the Walk-In Clinic can help provide the care you need, now.

At the Center for Family Health, we strive to eliminate barriers that may prevent our patients from meeting their health goals. This includes access to healthy food, transportation to appointments, translation services, health care insurance enrollment, and more. We have several dedicated staff whose focus is to provide these supportive services.

Food Pantry



We partner with the Southern Michigan Food Bank in Battle Creek to ensure we always have a variety of fresh fruits and vegetables, as well as pantry staple items like bread, peanut butter, and pasta in our food pantry. We are grateful for the recent grant received that allowed us to purchase a refrigerator to keep more perishable items on hand for those who may need them. The food pantry is open to any of our patients who are struggling with food insecurity.

Community Health Workers



Community Health Workers (CHW) are frontline public health workers

who are trusted members of and/or have an unusually close understanding of the community that they serve. Our CHW's are able to connect folks with community resources like housing support, food pantry resources and other social services. The CHW's strive to eliminate barriers and build relationships with our patients to help them meet their health goals.

Translation Services



We have a full variety of translation services to ensure that each of our patients is comfortable and can easily ask questions of their provider to fully understand what is happening with their health care. Two Spanish translators are on-site, as well as access to services for ASL and any other languages.

Health Care Coverage Enrollment

The Center for Family Health can help you enroll in healthcare coverage through healthcare.gov. The website offers a variety of health insurance plans with savings based on your income.



Over to continue ▶

The Center for Family Health is an independent, federally qualified health center that never turns patients away because of inability to pay. It provides comprehensive, quality medical care, dental services and behavioral-health assistance to more than 35,000 patients at its main location in Jackson, a dental center, and four school health centers.

Opening the door to
HEALTH CARE for all

▶ *Continued; First visit*

We also help patients apply for Medicaid.

A sliding fee discount is available to qualified patients of the Center and applies to medical, dental, behavioral health services and prescriptions.

Prescription Delivery



Our on-site pharmacy offers complimentary curbside and home delivery for those who have difficulty picking up their prescriptions due to transportation or mobility barriers. You do not have to be a patient to use our pharmacy; we are open to all. Prescriptions are available on a sliding discount for Center patients who qualify.

Transportation Services



To ensure our patients can easily make it to all their appointments, we offer free transportation to and from any Center for Family Health location. We have 3 vans including 1 ADA van to transport patients who may have mobility difficulties. A dedicated staff provides transportation from 8:00 am to 5:00 pm Monday thru Friday. In addition to this, we offer free bus passes and can help arrange transportation to other medical offices for diagnostic and testing services. When scheduling your appointment simply tell us you also need transportation.

Arranging Supportive Services

To utilize any of the supportive services we offer, simply give us a call at **517-748-5500** or speak to your provider at your next appointment.



GET TO KNOW CHA

MEET KENJUAN PETTY



Kenjuan has been a valued employee at the Center for Family Health for the past ten years. Starting as a facility technician, he has since worked his way up to facility manager, overseeing all of our buildings. His primary responsibility is ensuring each facility is safe and in proper working order for our patients and staff. In addition to this, he helps to coordinate the transportation services we offer taking patients to and from their appointments.

His favorite part of the day is seeing the patients. Kenjuan loves to help out wherever he can to make sure that everyone has what they need and patients can easily access care to keep them in their best health. He looks forward to going to work every day and is excited about where the future takes him within the Center for Family Health.

What patients are saying:

"Everyone is wonderful here and I enjoy my appointments. :)"

"Every time I come it's quick and everyone is absolutely amazing."

"I love coming here!"

"You do a fine job of caring for the community."

"Put me on the right path to better health."

"The experience from all staff has been outstanding! New to the area and struggling to find care. ALL have been more than helpful!"

"You guys are always so sweet and patient. Thank you!"

"From start to finish you were great – dignity to the homeless kindness."

"Excellent advice prevented future problems."

"Terrific staff go above and beyond to help at the pharmacy."

"I've been to many dentists, I have not found a more efficient and friendly and caring place."

